

Productivity Enhancement by Reducing Setup Time -SMED: Case study in the Automobile factory

Dr. M. S. Desai¹

¹ Deogiri Institute of Engineering and Management Studies Aurangabad (M.S.) India.

Received: 11 December 2011 Accepted: 3 January 2012 Published: 15 January 2012

Abstract

The Single Minute Exchange of Die (SMED) is one important lean tool to reduce waste and improve flexibility in manufacturing processes allowing lot size reduction and manufacturing flow improvements. SMED reduces the non-productive time by streamlining and standardizing the operations for exchange tools, using simple techniques and easy applications. However the process doesn't give the specific actions to implement which can result in overlooking improvements. To overcome this, common statistical and industrial engineering tools can be integrated in the SMED approach to improve SMED implementation results. In the present work, experiments were carried out to reduce the setup time and tool change time this are important factors which will take lot of time of the production in an automobile factory. The applicability of the proposed SMED approach was tested for shaping machines changeovers in the automotive industry. The implementation has enabled reduction in setup time, through company's internal resources reorganizations without the need for significant investment.

Index terms— Lean Manufacturing, SMED, Changeover. Internal and external setups.

1 Introduction

The SMED system is a theory and set of techniques that make it possible to perform equipment setup and changeover operations in under 10 min. SMED improves setup process and provide a setup time reduction up to 90% with moderate investments. Setup operation is the preparation or after adjustment that is performed once before and once after each lot is processed [1]. Shingo divides the setup operation into two parts: Internal setup and external setup. Internal setup is that setup operation that can be done only when the machine is shut down (attaching or removing the dies). External setup is that setup operation that can be done when the machine is still running. These operations can be performed either before or after the machine is shut down. For example getting the equipment ready for the setup operation before the machine is shut down. The setup period is constituted by internal setup and external setup. During the internal At this step an important question must be asked for each setup activity. "Do I have to shut the machine down to perform this activity?" The answer helps us in distinguishing between internal and external setup. This step can reduce the setup time by as much as 30 to 50 percent. The three techniques that SMED uses at this step are: Check lists, function checks, and improved transport of dies and other parts.

2 b) Converting Internal Setup to External Setup

In order to achieve the single digit setup time objective SMED introduces this step. At this step internal setup activities tried to be converted to external activities. So the total time that the machine is shut down will be reduced. Advance preparation of operating conditions, function standardization, and use of intermediary jigs are the techniques to support the second step. c) Streamlining all Aspects of the Setup Operation At this step "specific principles" are applied to shorten the setup times. Implementing parallel operations, using functional clamps, eliminating adjustment and mechanization techniques are used to further setup time reduction. [1].

43 **3 II.**44 **4 Methodology**

45 The researcher observed three complete setups, in addition to the one in the manufacturing cell, and several
46 partial set-ups. The set-ups have been evaluated to examine the type of improvements which can be made
47 using the SMED methodology. The observations were undertaken using manual means employing a standardized
48 recording and analysis sheet. The Factory had not used video techniques to record set-ups and a decision was
49 taken not to employ this method as it was considered this would prevent operators from cooperating in the
50 study. The first step in the (activities which can only be carried out when the machine is stopped) and external
51 (activities which can be carried out when the machine is operating) setup activities.

52 Once the internal and external activities are identified and separated a checklist can be made of all the parts
53 and steps which should be carried out externally during the current and preceding operations. The checklist of
54 the set-up procedure which has been developed for the CNC shaping machine is given in Table ??, saving an
55 estimated 30-35 minutes. Based on the set-ups observed, there are numerous other activities that need to be
56 eliminated, which are contributing to longer set-up times. For example, as changeover time was not regarded
57 as a lost production opportunity there was a very relaxed approach by operational personnel to the changeover
58 operation. Operators were also keeping tools and fixtures in their personal lockers so that they would be close
59 to hand when needed. It was also observed that the grinding of cutting tool tips was not carried out on time.
60 In addition, the computer program was not updated and this could potentially lead to an incorrect set-up and
61 therefore delays. Another problem was that the machines used metric measurements whereas the schedules used
62 imperial figures; this meant that operators had to convert the imperial figures into metric, thus increasing the
63 set-up procedure. It is estimated that by tackling these types of problems an extra 10-15 minutes would be saved
64 on the total set-up times.

65 The second stage in Shingo's SMED methodology is to convert internal to external set-up activities. The
66 height of the machine tables could be fixed and the distance to the cutting tip set at the appropriate level. The
67 dimensions of the various components and jig could be determined and contact jigs, compensating for height,
68 could be mounted and set on the table so that the Cutting surface would be at the appropriate level. The
69 horizontal and vertical dimensions of the contact jigs could be standardized by locating them against stops set
70 into the table, enabling the operators to centre the component more easily. These improvements would not only
71 make the set-ups easier for the machine operators but they will also reduce the set-up times by up to 15 minutes.
72 To facilitate these improvements spacer jigs would have to be made. They are thinner than the main jig plates,
73 making them easier to transport. Another option for the smaller components is to use intermediary jigs, which
74 involve the use of two standardized jig plates of the appropriate size and shape. When the component attached
75 to one of the plates is being processed, the next component can be centered and attached to the other jig. When
76 the first component is finished, this second jig, together with the attached component, can be mounted on the
77 machine. From the set-ups observed it was found that operators spend considerable time attaching and fastening
78 jigs and components, and undertaking the necessary checks, and in some cases these fastenings were problematic.
79 The following are the type of errors observed during the study which indicate the potential for further mistake
80 proofing:

81 ? Errors due to absentmindedness and those made without knowing how they have happened (e.g. operators
82 using the wrong equipment or tools).

83 ? Errors due to a lack of concentration (e.g. operators overlooking the need to properly tighten clamps, screws,
84 and tools, etc.).

85 ? Errors due to unsuitable instructions or work standards. More than one operator commented that they
86 found it difficult to adhere to rules and standards (e.g. a measurement may be left to an operator's discretion ±
87 the imperial/metric issue mentioned earlier is a case in point).

88 ? Errors which occur due to equipment running differently than expected (e.g. machines malfunctioning
89 without arming). ? Errors arising from operators misjudging a situation.

90 The supplier could also communicate with the operator to confirm the paperwork is correct. Production
91 control should also proofread the paperwork to identify and eliminate the errors before this is issued to the shop
92 floor. Chase and Stewart (1994) recommended task and tangible poka yokes to mistake-proof services such as
93 these. The management and control of materials is also critical to set-up reduction and the following problems
94 were observed:

95 (1) Operators were unable to find tools, clamps, etc. (2) Difficulties were encountered in retrieving jigs from
96 their point of storage. For example:

97 ? sometimes a forklift driver could not be found, which meant that a set-up could not proceed; and

98 ? It was a time-consuming task getting the jig plates off the shelves and putting them away once the operation
99 had been completed. (3) Tools, jigs, etc. were not put away in the correct place. (4) Operators felt that there
100 was a lack of desk and storage space on which to put tools, clamps, etc.

101 (5) Jig plates were misplaced on shelves and as a consequence they were not easy to locate when required. (6)
102 Raw materials not arriving on time. (7) Finished components or work-in-progress taking up valuable space.

103 These types of problems result in longer set-up times and greater opportunity for errors and mistakes.

104 5 III.

105 6 Discussion on Findings

106 During the interviews the General Manager, production manager and other middle managers indicated that they
107 wanted to reduce set-up times and errors. The interviews undertaken with operators indicate that this interest
108 has not filtered through to the shop floor. The Factory will not be able to achieve singleminute set-ups and zero
109 defects unless awareness of the importance of this is raised. Management must:

110 ? understand and believe in the link between “doing things right at first time & always” and the Factory’s
111 business strategy;

112 ? understand the practicalities of set-up time reduction and mistake proofing and be able to communicate the
113 principles and techniques to all employees;

114 ? participate in the problem-solving process to reduce set-ups and eliminate errors;

115 ? formulate and maintain a clear idea of what set-up time reduction and mistake proofing means for the
116 organization.

117 The problem of housekeeping and team working is particularly pertinent to set-up time reductions and the
118 elimination of errors. The poor housekeeping has resulted in the following problems:

119 ? Operators and engineers are unable to quickly find equipment such as tools, fixtures, clamps, etc.

120 ? Unused and scrapped jigs and fixtures are discarded in places which make them a safety hazard.

121 ? Equipment breakdown is accepted as inevitable.

122 With respect to team working it was frequently observed that operators in the machined controlled cycle of
123 component manufacturing, which involved 30 minutes of cutting time, did nothing to help their colleagues in
124 setting up an adjacent machine. There are currently no incentives/reward/appreciation systems in place for
125 pursuing set-up time reductions and mistake proofing. This, coupled with a lack of a team working ethic, means
126 that the Factory is not fully utilizing the talents of their workforce. The Factory has an adequate training and
127 education Programme, recognized by recent Investors in People award. In the last financial year each person, on
128 average, received the equivalent of six days of training; however this training has not covered SMED and mistake
129 proofing methodologies.

130 IV.

131 7 Conclusions

132 In this study, SMED methodology is applied to prepare an optimal standard procedure for changeover operations
133 on defined machine. Ergonomics and safety issues were also taken into consideration during setups. Since an
134 ergonomic workplace makes operations easier for the operators, simple however crucial changes are suggested.
135 Further studies in the facility may include 5S and Kaizen studies for internal setup. Alternative ways to shorten
136 internal setups can be searched in detail. In order to eliminate adjustment steps, trial and errors should be
137 minimized. Settings must be used for changeover operations instead of adjustments.

138 Therefore, a design of experiments study can be done to determine parameters of the machine. It should be
139 kept in mind that successful implementation of new production methods requires sustainability and permanent
140 solutions and the key of sustainability is the standardization of that optimal solution.

141 As a conclusion, it can be stated that SMED “single -minute exchange of die” in other words “Quick
142 Changeover” is still a suitable method not only for manufacturing improvement but also for equipment/ die
143 design development.

7 CONCLUSIONS

Productivity Enhancement by Reducing Setup Time		SMED: Case study in the Automobile factory								
the To check	100	100	103	al automatic Rep	50	49				
8	Remove previous the run-out fixture of tie rod	35	30	28	Intern al	Spanner d activity	05	07		
9	Remove the burrs from fixture	20	245	25	28	Intern al	By By	10	10	
22	To rotate, the insert tight & rod of adjust the fixture fixtures	20	245	240	243	In-tern al al	automatic com- presse Spanner d Air (Air run)	20	22	
10	Clean the bolts w.r.to hole or run out	68	50	56	Intern al	By run)	com- presse	10	12	
23	Remove the burrs from base indicator	20	20	18	Intern al	By run)	com- presse	10	10	
24	plate To fix the	20	25	27	Intern al	By	com- presse	10	10	
16	11 Take new fixture bottom bolts of fixture	10	10	8	al	Ext	automatic Spanner	05	05	
12	Rotate the To fixed base plate and adjust the	20	800	20	22	Intern al al	Design the fixed/ dedicated	Very	15	16
25	base plate and adjust the	20	800	940	955	In-tern al al	By tie rod	40	43	
13	To clean height of the new tie rod	20	20	18	Ext	By	com- presse	00	00	
26	fixture by To fix the compress job & fix d air the cap	45	50	52	Intern al	By	com- presse	25	24	
14	Clean the To set the	40	150	40	37	Intern al al	By	Ext	10	11
27	base plate machine parameter	40	150	100	120	In-tern al al	com- presse d	00	00	
	Total time (sec)	2651	2630	2733			Air (Air run)	474		

Global Activities To prepared trolley for setup Take a Allan key
 Jour 1 Rotate the fixture Remove of 2 the tie rod To take dial indi- Re- 3 cator with magnetic stand To searches fixed & adjust the collector in 15 To fixed the new fixture To En- 16 fixed the bolts of fixture (Min

Setup time of shaping machine for the part no 2 01 3 150 Name of M

2

[Note: 1 : Worksheet analysis showing the original and improved setup time of Machine BA 4156; Lorenz gear]

Figure 2: Table 2 .

- 144 [Scientific Journal of Administrative development] , *Scientific Journal of Administrative development* 4 p. .
- 145 [Scientific Journal of Administrative development ()] , *Scientific Journal of Administrative development* 2006. 4
- 146 p. .
- 147 [Ciavotta et al. ()] ‘A bi-objective coordination setup problem in a two-stage production system’. Michele
- 148 Ciavotta , Paolo Detti , Carlo Meloni , Marco Pranzo . *European Journal of Operational Research* 2008.
- 149 189 p. .
- 150 [Storck and Lindberg ()] *A Cost Model for the Effect of Setup Time Reduction in Stainless Steel Strip Production*,
- 151 Joakim Storck , Bengt Lindberg . 2007. Swedish Production Symposium.
- 152 [Saraswati et al. (2006)] ‘A Joint Economic Lot Sizing Model with a Setup Time Reduction for a Single Supplier
- 153 and a Single Buyer’. Docki Saraswati , Andi Cakravastia , Abdul Hakim Halim . *Proceedings of the 7th*
- 154 *Asia Pacific Industrial Engineering and Management Systems Conference*, (the 7th Asia Pacific Industrial
- 155 Engineering and Management Systems Conference Bangkok, Thailand) 2006, 17-20 December 2006.
- 156 [Van Goubergen and Van Landeghem ()] ‘A Quantitative Approach for Set-Up Reduction of Machine Lines’.
- 157 Dirk Van Goubergen , Hendrik Van Landeghem . *Production and Inventory Management Journal* 1990. 31
- 158 (4) p. .
- 159 [Ulutas] *An application of SMED Methodology*, Berna Ulutas . World Academy of Science, Engineering and
- 160 Technology Turkey 792011
- 161 [Van Goubergen and Van Landeghem ()] ‘An Integrated Methodology for More Effective Set-up Reduction’. Dirk
- 162 Van Goubergen , Hendrik Van Landeghem . *Production and Inventory Management Journal* 1994. 60 (2) p. .
- 163 [Van Goubergen and Van Landeghem ()] ‘An Integrated Methodology for More Effective Set-up Reduction’. Dirk
- 164 Van Goubergen , Hendrik Van Landeghem . *Proc. IIE Solutions*, (IIE Solutions Cleveland (OH)) 2000.
- 165 [Shingo ()] *Control: Source Inspection and the Poka Yoke System*, Shingo Shingo . 1985. Cambridge, MA. Shingo,
- 166 S. Zero Quality; Cambridge, MA: Productivity Press. (A Revolution in Manufacturing”: the SMED System)
- 167 [Samaddar and Hill ()] ‘Controlling adverse effect on work in process inventory while reducing machine setup
- 168 time’. Subhashish Samaddar , Craig A Hill . *European Journal of Operational Research* 2007. 180 p. .
- 169 [Richter and Kral] *Economic Order Quantity Model and its Utilization*, Lukas Richter , Jaroslav Kral . University
- 170 of Zilina
- 171 [Hsu ()] Shu-Lu Hsu . *Setup Cost Reduction in the Lumpy Demand Production Quantity Model with Discounting”*
- 172 *Information and Management Science Volume11*, 2000. p. .
- 173 [Alves ()] ‘Improving SMED in the Automotive Industry: Case study’. Ana Sofia Alves . *POMS 20th Annual*
- 174 *Conference*, (Orlando, Florid U.S.A) May1 to May 4, 2009.
- 175 [Rana and Eyob] *Incorporation of learning curves in Economic order quantity (EOQ) and Economic Production*
- 176 *quantity (EPQ*, Kishna Rana , Ephrem Eyob .
- 177 [Rana and Eyob ()] *Incorporation of learning curves in Economic order quantity (EOQ) and Economic*
- 178 *Production quantity (EPQ*, Kishna Rana , Ephrem Eyob . 2006.
- 179 [Process improvement: performance analysis of the setup time reduction-SMED in the automobile industry Mehmet Cakmakci ()]
- 180 ‘Process improvement: performance analysis of the setup time reduction-SMED in the automobile industry’.
- 181 *Mehmet Cakmakci* 2008. Springer-Verlag London Limited.
- 182 [Van Goubergen and Van Landeghem ()] ‘Reducing Set-up Times of Manufacturing Lines’. Dirk Van Goubergen
- 183 , Hendrik Van Landeghem . *International Conference on Flexible Automation and Intelligent Manufacturing*
- 184 2002.
- 185 [Kayis and Kara ()] ‘Set-up Reduction (SUR) in Injection Molding Process-A Study in packing Industry’. B
- 186 Kayis , Kara . *th International Conference and Exhibition on Design and Productivity of Machine and Dies*
- 187 */ Moulds*, (Cesme, Turkey) 2007. p. .
- 188 [Patel et al. ()] ‘Set-up time reduction and mistake proofing methods: A study of application in a small factory’.
- 189 S Patel , P Shaw , B G Dale . *Business Process Management Journal* 2001. (1) p. .
- 190 [Set-up time reduction process and integrated predetermined time system MTM-UAS: A study of application in a large size facto
- 191 ‘Set-up time reduction process and integrated predetermined time system MTM-UAS: A study of application
- 192 in a large size factory of automobile industry’. *Mehmet Cakmakci . Mahmut Kemal Karasu* 2006. Springer-
- 193 Verlag London Limited.
- 194 [Schaller B. Jatinder and Gupta] ‘Single machine scheduling with family setups to expenditure’. Jeffrey E
- 195 Schaller B. Jatinder , N D Gupta . *Applied Mathematical Modeling* 31 p. .
- 196 [Allahverdi and Soroush ()] ‘The significance of reducing setup times/setup costs’. Ali Allahverdi , & H M Soroush
- 197 . *European Journal of Operational Research* 2008. 187 p. .